Busing Issues and Who to Contact

This list is to provide you with contacts to ensure resolution of any busing issues as soon as possible with the appropriate contact.

- **Missing Child – as this is an urgent concern, be aware that the school offices remain open until 4:00 p.m. at which time all buses should have returned to bus company terminal.**

  1. Call school first: Grandview School – 973-712-4400 x 1200
  Gould School – 973-712-4400 x 1000

  2. If NO answer call bus company:
  STA Jordan – all routes except 11A
  973-227-3100 or 973-227-0454
  973-428-4813

  D&M – only Route 11A – am and pm
  973-569-1320 (Phil or Chris)
  973-922-2024, 2001 or 2025

  3. If NO answer call Board of Education business office: 973-712-4400 x 1025

  4. If NO answer call North Caldwell Police: 973-226-0800

- **Item(s) Left on Bus – call bus company**
  STA Jordan – all routes except 11A
  973-227-3100 or 973-227-0454
  973-428-4813

  D&M – only Route 11A – am and pm
  973-569-1320 (Phil or Chris)
  973-922-2024, 2001 or 2025

- **Driver Misses Stop / Does not Slow Down/ Issues With Service – i.e. driver behavior, etc. – call Dana Jones at Co-op**
  973-398-3583 x 5 or djones@sussexcoop.org

- **Issues with Student or Student Behavior – call child's school**
  Grandview School – 973-712-4400 x 1200
  Gould School – 973-712-4400 x 1000

- **Please allow time for a response. Aside from a missing child, if your issue is still not addressed after forty-eight (48) business hours, please send a letter to the Board of Education business office outlining all issues and steps taken to remedy situation.**